



National Productivity Council Commences basic self e-learning course

On

CS management in Health Sector

About: In healthcare management there are three levels of managers: top, middle, and frontline. Together they are responsible for the work and performance of the health sector. These managers have formal authority to use health sector resources and to make decisions appropriate to their level.

Key Coverage:

- ❖ Key for healthcare
- ❖ Business Excellence Model Holistic Approach
- ❖ Customer Satisfaction Attributes Elder Care
- ❖ Total Health Care Experience

for registration
Bar Code:



Course Fee (including GST):- Rs 1000

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